



Our Service & Support

ALS Automated Lab Solutions GmbH places "After Sales Support" at the top of its priority list. ALS Automated Lab Solutions has a world-wide network of highly skilled service engineers who are waiting to support all our customers, be it directly or via one of our well-established distributors.

Our support team endeavours to solve all your problems with speed, efficiency and professionalism so that your research and experiments can continue without disruption.

We offer you a wide range of ALS Service Contracts and we are also prepared to discuss customized contract terms to fit your individual needs.

Our requirements for your service

[Service form \(PDF\) / Service form \(online\)](#)

[Decontamination certificate\(engl.\)](#)

[Decontamination certificate \(french\)](#)